



DISCLOSURE STATEMENT

Registered Financial Advisor

Name: Lyndal Cruickshank Brunt

Registration No: FSP518008

Company Name: Plus4 Insurance Solutions Queenstown

Trading Name: Lyndal Cruickshank Brunt T/a Plus4 Insurance Solutions Queenstown

Physical Address: 63 Erskine Street, Lake Hayes Estate, Queenstown, 9304

Postal Address: 63 Erskine Street, Lake Hayes Estate, Queenstown, 9304

Telephone number: 021 467 873 (021 INSURE)

Mobile number: as above

Email address: lyndal@plus4.co.nz

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It is Important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of Adviser am I?

I am a Registered Financial Adviser (RFA), but not an Authorised Financial Adviser (AFA). This means I cannot give you advice about investments or Kiwisaver. However, I can give you advice on the following areas, relevant to the indicated need and referring to associated specialists where required: Life Cover, Trauma, Total and Permanent Disablement Cover, Key Person, Medical Insurance, Mortgage Protection and ACC structure.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me, or you can contact our internal disputes service by writing to us at 63 Erskine Street, Lake Hayes Estate, Queenstown 9304, so that we can try to fix the problem.

If we cannot agree on how to fix the issue, you can contact an independent complaints procedure which is available through Insurance & Savings Ombudsman (ISO). This service will cost you nothing, and will help us resolve any disagreements. You can contact ISO at;

Address: PO Box 10-845, Wellington 6143 Telephone: 04 499 7612 Web: www.iombudsman.org.nz

How am I regulated by the Government?

You can check that I am a registered financial adviser at www.fspr.govt.nz

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings. You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above.

Declaration

I, Lyndal Ann Cruickshank Brunt, declare that, to the best of my knowledge and belief, the information contained in this Disclosure Statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Lyndal Ann Cruickshank Brunt
Principal

