

## DISCLOSURE STATEMENT

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| Name of Financial Adviser: | <b>George Christopher Burton MacKay</b>  |
| Registration Number:       | FSP538967  |
| Address:                   | Level 5, MacKay House, 92 Queens Drive, Lower Hutt<br>P.O. Box 31-440, Lower Hutt 5040 |
| Trading Name:              | Chris MacKay Financial Planning Limited  |
| Telephone number:          | (04) 570 2233  |
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**THIS DISCLOSURE STATEMENT WAS PREPARED ON: 18 October 2017 (V3)**

### **It is important that you read this document**

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

### **What sort of adviser am I?**

I am a Registered, but not Authorised Financial Adviser.

I can give you advice about all category 2 financial products including but not limited to risk and medical insurance, general insurance and loans. I am also able to provide class advice about KiwiSaver.

### **What should you do if something goes wrong?**

If you have a problem, concern, or complaint about any part of my service, please tell my employer so that my employer can try to fix the problem.

You may contact the internal complaints scheme by writing to the Compliance Manager, Chris MacKay Financial Planning Limited, P.O. Box 31440, Lower Hutt 5040.

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact the Insurance & Financial Services Ombudsman.

This service will cost you nothing and will help us resolve any disagreements. You can contact the Insurance & Financial Services Ombudsman at:-

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|------------|--|
| Address:   | P.O. Box 10-845, Wellington 6143               |
| Telephone: | 0800 888 202                                   |
| Email:     | <a href="mailto:info@ifso.nz">info@ifso.nz</a> |

### **How am I regulated by the Government?**

You can check that I am a Registered Financial Adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority authorises and regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

### **Declaration**

I, George Christopher Burton MacKay declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.